

## Retail Sales and Customer Services

[www.people1st.co.uk](http://www.people1st.co.uk) - information about training in retail

[www.retailchoice.com](http://www.retailchoice.com) - career tools and searching for vacancies in retail

[www.retailchoice.com](http://www.retailchoice.com) - vacancies in retail

[www.callcentrehelper.com](http://www.callcentrehelper.com) - call centre and customer service information and insights

[www.retail-week.com](http://www.retail-week.com) - information about different sectors in retail, companies and events

[www.instituteofcustomerservice.com](http://www.instituteofcustomerservice.com) - qualifications, training, information and jobs in customer services

<https://nationalcareersservice.direct.gov.uk> - website of the National Careers Service. Go to Explore Careers to search for jobs

[www.apprenticeships.gov.uk](http://www.apprenticeships.gov.uk) - general information about apprenticeships  
[www.gov.uk/apply-apprenticeship](http://www.gov.uk/apply-apprenticeship) - apprenticeship vacancies

For job/apprenticeship vacancies you could also try looking at the websites of big supermarkets, shops and high street retailers such as Tesco, Asda, Sainsbury's, Morrisons, The Co-operative, Iceland, Argos, Next, Marks & Spencer, Aldi, Lidl, Boots, Currys PC World, John Lewis, WH Smith, Primark, Wilko, Debenhams, Matalan, Homebase, B&Q, Capita Leeds Valley Park call centre, British Gas Call Centre and Lloyds Banking Group. Use Google to find their website addresses.

You could also try using [www.yell.com](http://www.yell.com) to find shops, retailers and call centres near where you live.

